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Next Review 04/2027

Owner Tony Smith:
Payer Data Analyst
Area PQN VII / TACO
Applicability Privia Health - Corporate Site Only

Written Operational Plan

1. Purpose:

The purpose of this policy is to outline the ACO's process for ensuring compliance with the required written plan as described in [42 CFR 425.112\(b\)\(4\)\(ii\)](#).

2. Scope:

The Accountable Care Organization, Ltd. and Participants and provider/suppliers in the Medicare Shared Savings Program.

3. Policy:

It is the policy of the ACO to maintain a written operational plan to (1) implement individualized care programs (ICPs), (2) identify target populations who would benefit from ICPs, (3) encourage and promote the use of enabling technologies and (4) partner with long-term and post-acute care providers to improve care coordination for assigned beneficiaries.

4. Procedure:

- A. The ACO is required to have a written plan to:
 - 1. Implement an individualized care program that promotes improved outcomes for, at a minimum, the ACO's high-risk and multiple chronic condition patients.
 - 2. Identify additional target populations that would benefit from individualized care plans. Individualized care plans must take into account the community resources available to the individual.

3. Encourage and promote use of enabling technologies for improving care coordination for beneficiaries. Enabling technologies may include one or more of the following:
 - a. Electronic health records and other health IT tools.
 - b. Telehealth services, including remote patient monitoring.
 - c. Electronic exchange of health information.
 - d. Other electronic tools to engage beneficiaries in their care.
4. Partner with long-term and post-acute care providers, both inside and outside the ACO, to improve care coordination for its assigned beneficiaries.

B. Written Operational Plan

Due to the unique characteristics and current operational state of each care center, the operational plans outlined in the attachment may, or may not be incorporated into day-to-day care center operations. Clinical teams are encouraged to utilize the information in this document to guide operational tactics that support clinical management of Medicare beneficiaries.

Attachments

 [TACO_PQN VII Written Operational Plan.pdf](#)

Approval Signatures

Step Description	Approver	Date
PQN Leadership #1	Nico Salas: AVP, Non-Platform Operations	04/2026
Compliance Review	Policy Admin	04/2026
Approver 1	Tony Smith: Payer Data Analyst	04/2026
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